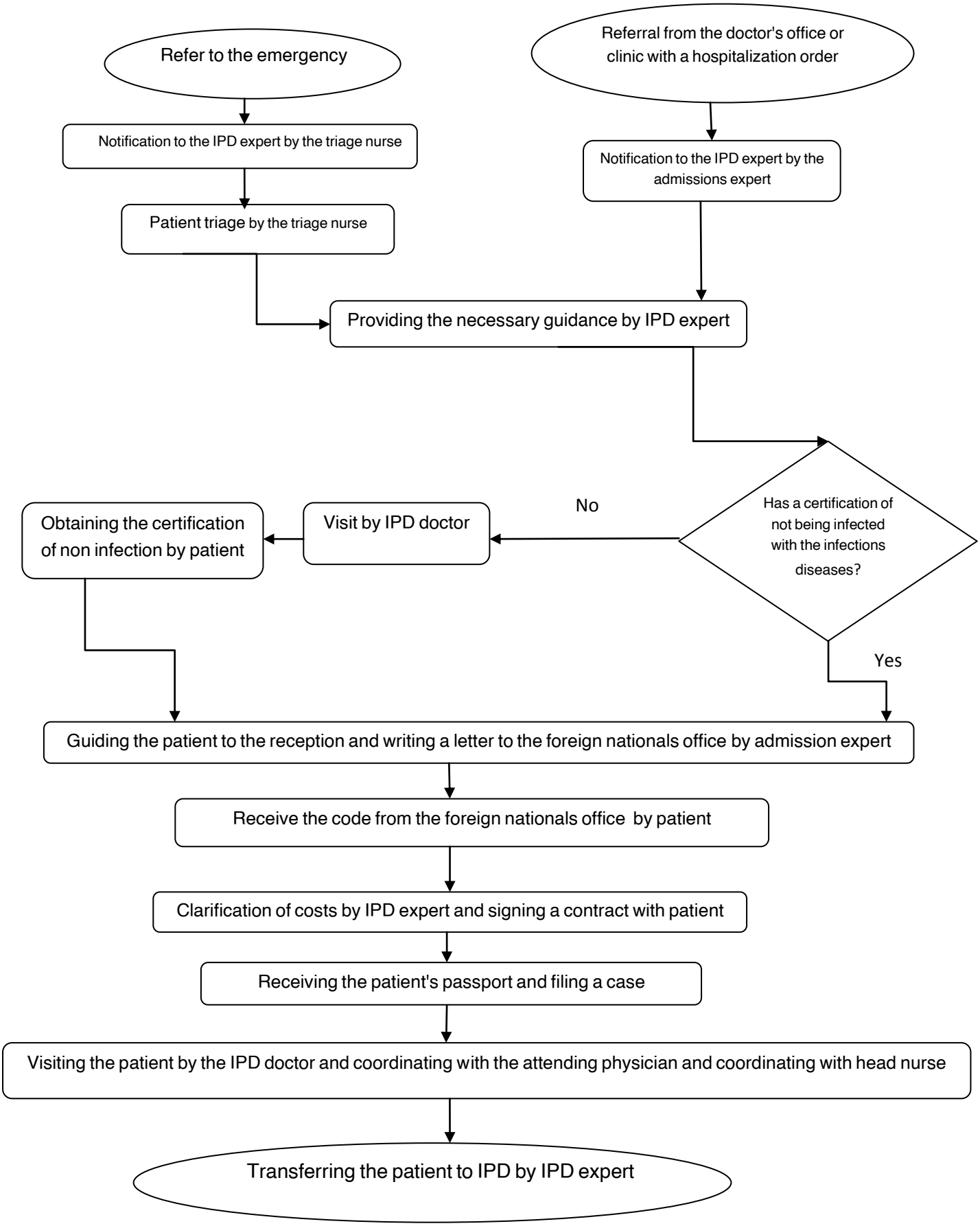The process of accepting international patients